

# ROKA

## Complaint notice form

Complaint notice no

\_\_\_\_\_ completed by the Guarantor

Date of Complaint notice submission:	
Product purchase date:	
Purchase order number:	
Product purchased from:	<div><input type="checkbox"/> Guarantor</div> <div><input type="checkbox"/> Partner</div> <div>_____</div> <div>if you choose „Partner” - please indicate the Partner’s company</div>
Details of the purchased Product (including the Product type):	
Number of Products subject to complaint procedure:	
Precise description of the defect:	
Date and place of performance of the Construction Services (if any were performed by the Guarantor):	
The client requests:	<div><input type="checkbox"/> repairing the Product’s defect</div> <div><input type="checkbox"/> replacing the Product with a new one free from defects</div>
Customer contact details:	<div>_____</div> <div>name &amp; surname:</div> <div>_____</div> <div>phone number:</div> <div>_____</div> <div>e-mail address:</div>
Annex	<div><input type="checkbox"/> photographic documentation depicting the defect</div> <div><input type="checkbox"/> video documentation of the defect</div> <div><input type="checkbox"/> product delivery document</div> <div><input type="checkbox"/> product purchase evidence (e.g. invoice)</div> <div><input type="checkbox"/> purchase order</div> <div><input type="checkbox"/> label of the Product under complaint procedure</div>

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